

Quality Engineering

Global dairy manufacturer • MAWM go-live QA

Global Dairy Manufacturer Achieves Successful Go-Live Through **Strong QA Collaboration and Platform Upskilling**

- ✓ Successful Go-Live supported through testing and issue identification
- ✓ Strong collaboration between remote and on-site teams
- ✓ Effective ramp-up of team members on a new platform

AT A GLANCE Engagement Snapshot



Industry
Food & Beverage



Practice area
Quality Engineering



Outcomes tracked
6

The challenge

The project required working on MAWM, where part of the team had prior experience while others were new to the platform. This created a need for rapid upskilling while continuing to deliver across multiple phases of the project.

The engagement involved tight timelines, evolving project demands, and coordination between distributed teams working remotely and on-site. Ensuring alignment, maintaining delivery quality, and supporting new team members during ramp-up were critical to achieving a successful outcome.

What Everest delivered

Everest Technologies supported the project through strong collaboration, ownership, and coordinated execution across all phases.

| Solution components

- **Team collaboration and coordination**
Seamless alignment between remote and on-site teams
Consistent communication and teamwork across project phases
- **Platform upskilling and onboarding support**
Team members ramped up on MAWM while contributing to delivery
Internal support enabled faster onboarding of new team members
- **Ownership beyond assigned roles**
Team members contributed beyond responsibilities to support onboarding and guidance
Additional support provided to ensure team effectiveness
- **Quality-focused testing and validation**
Extension testing helped identify critical issues
Detection of design gaps contributed to smoother Go-Live
- **Commitment to delivery timelines**
Team worked across tight timelines and multiple phases
Extra effort ensured timely completion of deliverables

| Approach

The team operated as a closely aligned unit, maintaining strong coordination despite a distributed working model. Collaboration between team members and client stakeholders ensured challenges were addressed collectively.

The approach emphasized shared ownership, proactive support, and adaptability, enabling the team to function as a cohesive and experienced unit even while onboarding new members and managing evolving project requirements.

| Impact & outcomes

- Successful Go-Live supported through testing and issue identification
- Strong collaboration between remote and on-site teams
- Effective ramp-up of team members on a new platform
- High-quality delivery across multiple project phases
- Identification of critical issues and design gaps before Go-Live
- Consistent teamwork and shared ownership across the engagement

| Client perspective



Thank you all so much for the hard work, flexibility, and commitment throughout the project. Even with most of you working remotely, the way everyone stayed connected and collaborated with our on-site teammates made a big difference. It truly felt like we were all in it together, tackling challenges as one team.